

## LION'S REST— BOOKING TERMS & CONDITIONS

Your contract is with Lion's Rest Limited of Acorn House, 33 Churchfield Road, London W3 6AY, UK , company number 9153051. Your contract incorporates these Booking Conditions and by making a booking with us you confirm your acceptance of these Booking Conditions.

### **1. Cancellation Policy**

30 days or more prior to check in the deposit paid or payable at the time of booking is charged. 29 days or less prior to check in 100% of the room booking is charged. Cancellation of nights after arrival full payment is required.

### **2. Payment**

When you make your booking direct through the Lion's Rest online booking system a 30% card deposit will be taken. The balance payment will be taken 30 days before check in. A 3% card supplement fee will be added to your booking of the total price which relates to the fees that our payment provider charges us. Should you want to pay your booking balance by bank transfer the 3% charge will not apply.

### **3. Special Requests**

If you have a special request, please advise us at the time of booking. We cannot guarantee that the request will be met and any failure to do so will not be a breach of contract on our part. Confirmation that a request has been noted will be included on your Booking Confirmation Invoice or upon the acknowledgment of booking. We are unable to accept bookings which are conditional upon a special request being met and these will be treated by us as a standard booking.

### **4. Passport, Visa, Immigration and Health Requirements**

The passport and visa requirements of yourself and your party, together with any other immigration requirements, are your responsibility and you should check these with the relevant embassies and/or consulates prior to travel. We do not accept any responsibility if you cannot travel if you have not complied with the relevant requirements in force prior to and at the time of travel.

### **5. Insurance**

You must take out suitable insurance for all your needs before you travel. We cannot be held responsible for any costs you may incur as a result of failing to do so.